

Privacy Policy

****Effective Date: January 26, 2026****

VoluntRing ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and disclose information when you visit our website, www.voluntring.com ("Site"), or use our mobile application ("App"). By using our Site or App, you agree to the collection and use of information in accordance with this Privacy Policy.

1. Information We Collect

We collect the following personal information when you interact with our Site or App:

- ****Name:**** To identify you and personalize your experience.
- ****Phone Number:**** To contact you when necessary, and to send event invitations and reminders for volunteer opportunities you've signed up for.
- ****Email Address:**** To communicate with you, and to send event invitations and reminders for volunteer opportunities you've signed up for.
- ****Age Information:**** We collect information to confirm whether you are 16 years or older, as required by our Terms and Conditions.
- ****Geolocation Data:**** We do not currently collect location data. However, we may implement this feature in the future to verify attendance at volunteer activities you've registered for.
- ****Certification Information:**** For certain volunteer opportunities that require specific certifications (such as food handler certification, CPR certification, or background checks), we may ask you to provide documentation. This information is collected only when necessary for specific volunteer roles.
- ****Additional Personal Information:**** Some organizations may require additional information when you sign up for their volunteer opportunities, such as physical characteristics, driver's license number, insurance information, education, or employment history as permitted under California Customer Records statute (Cal. Civ. Code § 1798.80(e)). We collect this information only when specifically required by the host organization.

We do not collect any other personal information beyond what is listed above.

2. How We Use Your Information

We may use your information for the following purposes:

- To provide, operate, and maintain our Site and App.
- To communicate with you, including responding to inquiries or requests.
- To send you notifications about volunteer opportunities, events, and updates.
- To ensure compliance with applicable laws, including confirming whether you are 16 years of age or older.
- To facilitate your participation in volunteer activities and connect you with organizations.
- To improve the content, functionality, and user experience of our Site and App.
- To analyze usage patterns and improve our services.

3. Sharing Your Information

We do not sell, rent, or share your personal information with third parties for marketing purposes. However, we may share your information in the following circumstances:

- ****With volunteer organizations:**** When you sign up for volunteer opportunities, we share relevant information with the host organization to facilitate your participation. This may include your name, contact information, and any certifications or documentation required for the specific role.
- ****With service providers:**** We may share your information with trusted third-party service providers who help us operate our business (e.g., website hosting, email delivery, data storage, and analytics).
- ****As required by law:**** We may disclose your information if required by law or in response to legal requests, such as a subpoena, court order, or government investigation.
- ****With your consent:**** We may share your information with third parties when you explicitly consent to such sharing.

4. Data Retention

We will retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law. When you close your account or request deletion of your data, we will delete your personal information within a reasonable timeframe, subject to any legal obligations to retain certain information.

5. Security

We take reasonable steps to protect the personal information you provide through our Site. However, no method of transmission over the Internet or electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

6. Cookies and Tracking Technologies

We may use cookies, web beacons, and similar tracking technologies to collect information about your browsing activities and improve your experience on our Site and App. You can control cookies through your browser settings, but disabling cookies may affect your ability to use certain features.

7. Your Rights and Choices

****California Residents (CCPA):**** If you are a California resident, you have certain rights under the California Consumer Privacy Act (CCPA), including:

- ****Access:**** You may request a copy of the personal information we have collected about you.
- ****Deletion:**** You may request that we delete your personal information, subject to certain exceptions.
- ****Correction:**** You may request that we correct inaccurate personal information.
- ****Opt-out of Sale:**** We do not sell personal information, but you have the right to opt-out of the sale of personal information if applicable.

****General Rights:**** All users have the right to:

- Update or correct your account information at any time through your account settings.
- Request information about what personal data we hold about you.
- Request account deletion by contacting us.

To exercise your rights, please contact us at [privacy@voluntring.com]
(mailto:privacy@voluntring.com)

8. Children's Privacy

Our services are not directed to children under the age of 16, and we do not knowingly collect personal information from children under 16. If we become aware that a child under the age of 16 has provided us with personal information, we will take steps to delete that information as soon as possible. If you believe we have collected information from a child under 16, please contact us immediately.

9. International Users

If you are accessing our Site or App from outside the United States, please be aware that your information may be transferred to, stored, and processed in the United States where our servers are located. By using our services, you consent to the transfer of your information to the United States.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we make changes, we will update the "Effective Date" at the top of this page. We encourage you to review this Privacy Policy periodically to stay informed about our privacy practices.

11. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

****Email:**** privacy@voluntring.com

Last Updated: January 26, 2026